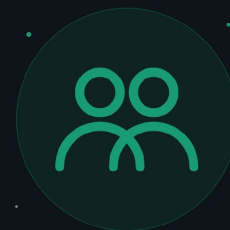


Module · Team, skills & leadership

The right people, properly trained and well led: skills matrix, recruitment, onboarding, training and leadership of decentralised teams.



DURATION

4-8 weeks · 4 consulting days



LOCATION

At the customer · kick-off also online



PRICE

CHF 5'900.- flat rate



BILLING

CHF 900.- deposit on booking

What it's about

Good service engineers are scarce, knowledge sits in a few heads, new people take too long. The module makes skills visible and development plannable.

Who it's for

Heads of service and HR with a growing or ageing service engineer team.

Your benefit

- Visible skills and knowledge gaps
- Faster onboarding of new service engineers
- Training with a plan
- Leadership that works remotely too

Prerequisites

- Decision-maker present at kick-off and handover
- Head of service, HR, team leaders for the two workshops
- Documents and KPIs, where available

How it works

- 1 Kick-off 2 h (bookable directly): goals, scope, participants, dates
- 2 On-site analysis (½-1 day): documents, KPIs, conversations
- 3 Workshop 1: develop the concept with your team
- 4 Workshop 2: elaborate, validate, decide
- 5 Handover 2 h: results, implementation plan, next steps

Included

- Kick-off 2 h, on-site analysis, two workshops, handover 2 h
- Skills matrix and knowledge retention
- Recruitment, assessment, onboarding 30/60/90
- Training, leadership of decentralised teams, retention

Deliverables

- Skills matrix
- Onboarding programme
- Training plan
- Leadership guide

Not included and options

MC-BER-111	Module kick-off: deposit on booking, credited	CHF 900.-
MC-BER-020	After a Deep Dive the kick-off is not needed	-
MC-BER-030	Additional consulting day	CHF 2'200.-
MC-ZUS-010	Travel outside the region	at cost

Book the module kick-off directly

Choose a date for the 2-hour kick-off and pay the deposit. Workshops and handover we plan together.

www.maroisproject.com/en/appointment/modul-kickoff-2-h-3

